Faucet Symptom: The bathroom faucet is leaking water from the faucet spout. When the handle is turned off the water leaks from the end of the spout.

Recommended Solution: Moen faucets are designed with an interior component called a cartridge. This part is responsible for controlling the water flow. If a faucet is leaking water from the spout, the reason is usually the cartridge. Single handle faucets will contain one cartridge and dual handle faucets have two.

Frequently Asked Questions-

"How do I determine which parts I need?"

- I have my model number - If you have your model number you can access a parts sheet on Moen.com
- I have removed the handle - If you have already removed your handle you can visually identify your cartridge by reviewing the information in the article Faucet Cartridges: Bathroom.
- I have no information - You may be able to identify your cartridge by reviewing the information in the article Faucet Cartridges: Bathroom. You can also identify your full faucet and replacement parts sheet by visiting the Identify my Product page on Moen.com, or you can contact us at 1-800-BUY-MOEN.

"Is my cartridge under warranty" - Moen has a faucet warranty and a parts warranty. To view the full warranty, see Moen.com.

"Can I purchase a cartridge at my local home center?" - Most Moen cartridges are available at your local home center. They are also available to purchase directly through Moen.com or by calling 1-800-BUY-MOEN.

"How do I repair a cartridge?" - The handle and handle mechanism will need to be removed in order to access the cartridge for replacement. For additional information on Moen products visit solutions.moen.com and select the type of product you are repairing. The guide will contain repair details, troubleshooting and specific information on assembling handles associated with that style of product.

Still Not Finding What You're Looking For?